

ANNEX – DRA 2018 WORK PLAN

| Item | Activity | Target | Deliverables | Remarks |
|------|---|--------|--|-----------------|
| 1 | Annual Publication of Updated Directory of DMP Focal Persons and Alternates | Q1 | publication of updated directory of DMP Focal Persons and Alternates | annual activity |
| 2 | Development of WESM Dispute Databank | Q2 | databank in checklist format | |
| 3 | Exploration of possible secure and cost-efficient electronic communication and files exchange platform for the use of WESM-accredited private neutrals and multiple parties during mediation or arbitration proceedings | Q2 | options for possible files exchange platforms | |
| 4 | Acquisition of a roster/directory of case stenographers and their respective rates | Q2 | roster/directory of stenographers | |
| 5 | Research on literature of procedures for dispute avoidance for the Dispute Management Protocol Focal Persons | Q2 | informative/ facilitative materials | |
| 6 | Conduct of Mediation Seminar for Accredited WESM Mediators | Q3 | training/seminar | |
| 7 | Proposed Further Amendments to the WESM Dispute Resolution Manual regarding Dispute Resolution for the Retail Market | Q3 | proposed amendments | |

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|------|---|-------------------------------|--|--|
| 8 | Benchmarking of WESM Mediator's Fees | Q3 | record of default fees for WESM Mediators | |
| 9 | Awareness campaign for the WESM Dispute Resolution Process among Market Participants | as necessary/ as scheduled | continuous update of FAQs in the Market website, seminar, lectures, etc. | |
| 10 | Dissemination of schedules of ADR-related programs, lectures or events organized by external strategic partners (i.e., PI Arb, PDRCI, DOJ-OADR) for the continuing education of WESM-accredited Mediators/Arbitrators | as offered/ as scheduled | advisories/notifications/ invitations to WESM Mediators/Arbitrators | <ul style="list-style-type: none"> • regular activity • subject to the schedule of relevant programs or events |
| 11 | Facilitation of training for WESM-accredited Mediators/Arbitrators on the WESM, the Retail Market and the Reserve Market; update on changes WESM Dispute Resolution Process | as scheduled | training(s)/seminar(s) | subject to the availability of trainings offered |
| 12 | Submission of report(s) on dispute case(s) | monthly or as applicable | Dispute Report(s), as needed | |