



Dispute Resolution Administration (DRA) for WESM and REM Dispute Management Protocol (DMP) Focal Persons

COURSE SYLLABUS

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INTRODUCTION: PEMC TRAINING



**Training
TWG**

2019

**Training Section
Corporate Planning &
Communications (CPC)**

2022

**Learning Management &
Capacity Development (LMCD)
Enforcement &
Compliance Office (ECO)**

2023

The Learning Management and Capacity Development (LMCD) Division (formerly the Knowledge Management and Development (KMD) Division) of the Enforcement and Compliance Office (ECO) carries on the tasks and activities initiated by the Training Section of the Corporate Planning and Communications (CPC) in 2022.

Intrinsically, the LMCD's main function is to organize, manage, and conduct trainings and other related capacity development endeavors, such as awareness and information drives to promote learning among the Wholesale Electricity Spot Market (WESM) stakeholders on matters concerning market governance, rules, and developments in the market for better understanding and appreciation of the WESM. Relevant market updates that have significant impact on market governance will also form part of the training campaign.

Trainings are typically conducted once every month, between January and October each year.

COURSE INFORMATION

Course Title	:	Dispute Resolution Administration (DRA) for WESM and REM Dispute Management Protocol (DMP) Focal Persons
Level	:	Basic
Requirement	:	No prerequisite
Course Credit	:	Two (2) credit units for the WCO Certification Program
Duration	:	Two (2) hours
Training Type	:	Regular Training
Training Fees	:	None

COURSE DESCRIPTION

The course intends to discuss the Wholesale Electricity Spot Market (WESM) and Renewable Energy Market (REM) dispute resolution process with the DMP Focal Persons to facilitate compliance with the WESM and REM Dispute Resolution Manual.

TARGET AUDIENCE

All WESM and REM DMP Focal persons

LEARNING OBJECTIVES

1. Discuss the WESM and REM Dispute Resolution Framework
2. Provide updates on WESM and REM governance as well as recent market developments
3. Identify the roles of the DMP Focal Persons
4. Familiarize the WESM and REM DMP Focal Persons with the Dispute Resolution processes

COURSE OUTLINE

Course Title	Coverage	Description	Duration
Dispute Resolution Administration	<ul style="list-style-type: none">• WESM and REM Dispute Resolution Framework• WESM and REM Governance:<ul style="list-style-type: none">◦ Governance Structure◦ Market Developments◦ WESM and REM Penalty System• WESM and REM Dispute Management Protocol	<ul style="list-style-type: none">• Discuss the fundamentals of the WESM and REM Dispute Resolution Framework• Inform the Participants of the WESM governance structure and recent market developments• Inform the Participants of WESM and REM Penalty System that are outside the scope of Dispute Resolution• Discuss the WESM and REM Dispute Resolution Processes• Familiarize the DMP Focal Persons with the WESM and REM Dispute Management Protocol and their respective functions and obligations	2 hours

COURSE MATERIALS

Training-related materials are released within five (5) business days from the date of the course completion. These typically include the following:

- Certificate of Attendance
- Presentation deck
- Training Highlights
- Course Completion Cards for the WCO Certification Program enrollees

REGISTRATION GUIDELINES

- Registration forms or Training Course Enrollment Forms for trainings will be released at least 14 days before the scheduled training date.
- Each training participant should accomplish one (1) registration form.
- To better accommodate and monitor the attendance of the WESM Compliance Officers (WCOs) enrolled in the WCO Certification Program, there will be limited seats for each training course.
- Once the maximum number of online seats has been reached, the online registration form will no longer be accessible.
- To WCOs who already attended the previous DRA Training, even if this training covers similar topics previously discussed, you may still earn one (1) credit unit for the DRA updates.
- To register for this basic training course, please click on the training course enrollment form: [DRA Training](#).



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