



Philippine Electricity
Market Corporation

WESM COMPLIANCE BULLETIN

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**Enforcement and Compliance Office
Philippine Electricity Market Corporation**

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This Wholesale Electricity Spot Market (WESM) Compliance Bulletin is an occasional publication that is prepared and published by the Enforcement and Compliance Office of the Philippine Electricity Market Corporation. The purpose of the WESM Compliance Bulletin is only to provide information and guidance to the participants of the WESM on their obligations in the WESM as well as on various matters relating to enforcement and compliance. This document is not intended as a source of obligation or as authority on relevant WESM Rules and market manuals, and as such, is not binding on the WESM participants or any other person or entity. While the ECO strives to make this document complete and accurate, the actual contents may be incomplete or inaccurate. WESM participants and other readers are encouraged to refer to the official issuance of the WESM Rules, and its amendments and manuals for details.

Questions on this WESM Compliance Bulletin may be addressed to Enforcement and Compliance Office, Philippine Electricity Market Corporation, 18th Floor Robinsons Equitable Tower, ADB Avenue, Ortigas Center, Pasig City 1600 or by email at eco@wesm.ph



**Philippine Electricity
Market Corporation**

WCO CERTIFICATION IMPLEMENTING GUIDELINES FOR ENFORCEMENT AND COMPLIANCE OFFICE (CERTIFICATION GUIDELINES 03)

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Document Approval

The WCO Certification Guidelines 01, 02, and 03 were approved and adopted by the Compliance Committee during its 45th Regular Meeting on 23 May 2025 via the **CC Resolution No. 2025-06**¹

¹ CC Resolution: Adoption of the Updates to the WESM Compliance Officers (WCO) Certification Guidelines pursuant to DOE Circular DC2021-12-0041

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Document Change History

Version No.	Reason for Change	Effective Date
1.0	New Guidelines	31-Mar-2022
2.0	<ul style="list-style-type: none"> Compliance with the PEMC Style Guide Revision of he/she and his/her to they and their in compliance with the Gender and Development (GAD) preferred pronouns Inclusion of Section 4.1.4 on the request for Participants Record by ECO from the Training Service Provider (TSP) for purpose of retroactive crediting of units Further clarification in Section 4.6.3 on the conduct of conferment Inclusion of Section 4.9 on Provisional Requirements for Newly Registered WESM Members 	30-Jun-2025

List of Procedural Templates

Template ID	Template Name	Description
CC.CERT.ECO.TMP.01	WCO Official List in the WESM	List of all participating WCO with their credit units per compliance period
CC.CERT.ECO.TMP.02	WCO Certification Documents and Records List	List of all documents and records for the WCO Certification Program
CC.CERT.ECO.TMP.03	WCO Certification	Certificate given to participating WCO upon completion of 36 credit units

Reference Procedure and Work Instructions

Procedure / Work Instruction ID	Procedure / Work Instruction Name	Description

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1.0 Basis and Authority

The Wholesale Electricity Spot Market (WESM) Rules mandate all the WESM Compliance Officers (WCO) to undergo a certification process. (*Clause 7.2.9.2 [e], WESM Rules*).

It is the responsibility of the Compliance Committee (CC) to review and approve the guidelines for the WCOs' competency standards and certification program. (*Section 1.8.2 of the WESM Rules, and Section 2.1.3 of the WCO Certification and Registration Manual*).

Thus, the following guidelines are issued by the CC to govern the activities associated with the WCO certification and other related affairs of the WCOs, the training service providers (TSPs), and the Enforcement and Compliance Office (ECO):

- WCO Certification Implementing Guidelines **for the WCOs** (CC.CERT.01)
- WCO Certification Implementing Guidelines **for the TSPs** (CC.CERT.02)
- WCO Certification Implementing Guidelines **for the ECO** (CC.CERT.03)

For brevity and ease of reference, the foregoing guidelines are referred to herein as "**Certification Guidelines 01**," "**Certification Guidelines 02**," and "**Certification Guidelines 03**," respectively.

As the provisions of the three (3) guidelines are interrelated, cross references are provided in the guidelines to avoid duplication of provisions or rules.

2.0 Purpose of the Guidelines

To provide guidance to the ECO which is tasked to provide administrative and technical support to the Compliance Committee with respect to the processing of application for certification program, accounting and earning of credit units, publication of certification reports, handling incident reports, and maintenance of records and database.

3.0 Definition of Terms

Certification Program

Set of components or training programs, courses, lectures or series of lectures, and related activities that are offered by the training service provider intended to meet a level of knowledge within a certain timeline.

Proposed Annual Certification Program – submitted to the CC for its approval

Approved Certification Program – approved by the CC

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Compliance Period	The three (3)-year period within which the certification requirements are complied with
Course Offering	Each training course, lecture, lecture series, or activity that is included in, or forms part of, the Certification Program
Dummy Participant	A person who represents themselves as somebody else during a training or activity by providing credentials or information that pertain to another person or by attending or presenting themselves as somebody else, express or implied, for the purpose of securing a certification
Enforcement and Compliance Office (ECO)	The department or office that is mandated to provide administrative and technical support to the Compliance Committee on all WCO certification-related activities or matters
Stakeholders	The party with an interest in the WESM and shall include the WESM Members, Market Operator (MO), WESM Governance Committees (WGC), Philippine Electricity Market Board of Directors (PEM Board), the Department of Energy (DOE), the Energy Regulatory Commission (ERC), and other related agencies or entities
Training Modality	Mode of delivery of learning which can take various forms, including Live Instructor-Led Training, eLearning, webinar or virtual training, and other training methods that may be adopted to develop or promote optimal learning
Training Service Providers (TSPs)	The training section, unit, or department of the Independent Electricity Market Operator of the Philippines Inc. (IEMOP) and the Philippine Electricity Market Corporation (PEMC) which are mandated by the WCO Certification and Registration Manual (CRM) to provide training services to the WCOs
WCO-Certified Lecture or Series	Training topics, lecture, lecture series, program, or activity with assigned credit units or points
WESM Compliance Officer (WCO)	May refer to any of the following: <i>Designated WCO</i> – the compliance or enforcement officers listed, permitted, or designated by the WESM Member to participate in the WCO Certification Program

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Certified WCO – the WCO who completed the certification requirements within a compliance period and who holds a valid WCO certification

Registered WCO – the compliance officer who is officially registered as such in the WESM under Clause 7.2.9 of the WESM Rules and is authorized to represent the WESM Member in all enforcement-related proceedings

WESM Member

The company or entity that is mandated by the WESM Rules to designate or nominate a WCO. It is represented by the head of the company or entity

All terms and abbreviations used in these Guidelines that are defined in the WESM Rules and the WCO CRM shall have the same meaning as defined therein.

4.0 Guidelines

4.1 Processing of Application and Updates for WCO Certification Program

- 4.1.1 The application for the certification program filed by the WESM Member or the Designated WCO in accordance with Section 4.3 of the Certification Guidelines 01 shall be processed by the ECO within five (5) working days from the receipt of the accomplished form. The ECO shall assign a unique WCO Identification Number (WCO ID) for each application and shall notify the participating WCO of the assigned WCO ID, which will also be published in the WCO Official List. For this purpose, the ECO shall maintain the WCO Official List for Certification Program in printed or electronic format.
- 4.1.2 Upon proof of completion of the requirements as prescribed in Section 4.3 of the Certification Guidelines 01, the ECO shall approve the application of the Designated WCO; otherwise, the ECO shall immediately coordinate with the applicant regarding any lacking requirement/s.
- 4.1.3 Upon receipt of any change in the information of a participating WCO, the ECO shall take the following actions:
 - a. For updates such as contact details, position, or designation within the company, excluding a transfer of WESM Member/Company, ECO shall process the request upon submission of the Update Request via the WCO Certification and Registration form in MS Forms, along with the relevant documentation as outlined in Section 4.3.1 of the Guidelines 01.

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- b. For changes involving a transfer of WESM Member/Company, the ECO shall process the request upon receipt of the Transfer Request Form. If the transfer includes crediting of earned units, the ECO shall process the request in accordance with Section 4.4 of this Guidelines.
- c. For transfer request pertaining to a Registered WCO, the ECO shall reclassify them as a Designated WCO and reflect such update in the WCO Official List.

The ECO shall retain the unique WCO Identification Number (WCO ID) for each request and shall notify the participating WCO upon completion of the update.

4.1.4 If the concerned applicant who is not yet in the WCO Official List has attended a WCO-Certified Lecture with the intent of earning credit units, shall be subject to the following:

- a. Completion of training course pending approval of application: The appropriate credit unit/s shall be accounted retroactively upon approval.
- b. Completion of training course or lecture without application at the time of training: No credit unit/s will be credited to the applicant with respect to such training attended even if he applies afterwards.

4.1.5 The ECO may, at any time, request the Participants' Record/s from the TSP for the purpose of validating the earned credit units of the participating WCO for retroactive crediting of units.

4.2 Maintenance and Update of WCO Official List for Certification Program

- 4.2.1 The WCO Official List shall be updated by the ECO regularly with appropriate file versioning. The ECO shall adopt a process or system wherein any changes or revisions made may be tracked or identified. It shall, however, keep the old copies of file or list for use as reference, when necessary.
- 4.2.2 The ECO shall ensure that the TSPs are provided with either (a) a copy of updated WCO Official List, or (b) a ready access thereto for verification purposes concerning the enrollees to any training or activity. In case of the latter, the ECO shall ensure that the list may be viewed, downloaded, or printed by the TSP, whenever necessary.
- 4.2.3 The ECO shall classify the participating WCOs who fail to enroll in any training course/s or lecture services offered by the TSPs within the compliance period or within three (3) years from the application, as 'dormant' and shall be delisted from the WCO Official List.

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- 4.2.4 The ECO shall reconsider participating WCOs who are delisted or replaced by the WESM Member/Company as 'inactive' and shall be delisted from the WCO Official List.
- 4.2.5 The ECO may reinstate participating WCOs who have been delisted in the WCO Official List upon receiving an Application or Transfer Request from any WESM Member/Company.

4.3 Validation of the Credit Units Earned by WCOs

- 4.3.1 Upon receipt from the TSPs of the WCO Certification Accomplishment Report Form and other related reports referred to in Section 4.8 of Certification Guidelines 02, the ECO shall –
 - a. Validate the credit units earned by each participating WCO;
 - b. Record and/or update its record by adding or reducing credit units, as may be allowed under Sections 4.4.5 and 4.5 of the Certification Guidelines 01, Section 4.2 of the Certification Guidelines 02, and other relevant provisions of these Guidelines; and
 - c. Credit the units earned by the WCOs who transferred to another WESM Member subject to the conditions set forth in Section 4.9 of Guidelines 01, and Section 4.4 of this Guidelines.
- 4.3.2 The ECO shall adopt a review mechanism to ensure the accuracy of the information as regards the computation of credit units as well as the correctness of application of the provisions relating to the assignment of greater weight or credit units, the reduction of points, or the crediting of units to transferring WCOs, as the case may be.
- 4.3.3 All trainings conducted by the TSPs within the compliance period shall be accounted before the imposition of penalty. As such, the ECO shall release an advisory on the applicable penalty to the concerned WESM Member/Company on or before 31 October of each year.

4.4 Crediting of Units to Transferring WCOs

- 4.4.1 The ECO shall update its record upon receipt of request prescribed under Section 4.5.6 and 4.9 of the Certification Guidelines 01 or those relating to any change in the employment relationship or the affiliation status of the participating WCO.

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4.4.2 The ECO shall evaluate the request of a participating WCO who transfers to another WESM Member, as may be allowed under Section 4.5.6 of Certification Guidelines 01 subject to the approval of the CC.

- a. If the application of credit units is approved by the CC, the ECO shall inform the participating WCO of their total or running credit units as of the date of change in the employment or affiliation status;
- b. If the application of credit units is disapproved by the CC, the ECO shall inform the participating WCO of the decision of the CC stating the reason/s for the disapproval and shall advise the concerned WCO of the number of credits that need to be completed to satisfy the certification requirements.

4.5 Publication of Certification Status and Credit Units

4.5.1 The ECO shall publish or notify the participating WCOs of the current certification status at least twice a year, namely, on or before 30 June and 31 December of each year.

4.5.2 The notification shall include information relating to the credit units earned as of the period specified in the preceding section, deficiency in terms of credit units, and such other information as may be prescribed further by the CC.

4.6 Roster of Certified WCOs

4.6.1 Within five (5) working days from the confirmation by the CC of the completion or fulfillment of the certification requirements, the ECO shall issue the WCO Certification to the concerned participating WCO, in such form as prescribed by Section 4.7 of Guidelines 01 and shall assign a Certified WCO Number for reference and monitoring purposes.

4.6.2 The ECO shall add the name, the WCO ID number, and other relevant information to the Roster of Certified WCOs which shall be officially kept and maintained by the CC and the ECO.

4.6.3 The CC may, at its option, hold a ceremonial awarding of the WCO Certificates for all Certified WCOs once a year or during the WCO Summit or at such date/s as may be scheduled by the CC and the Certified WCOs. Additionally, the CC may, at its option, conduct an online conferment after the publication of the updated credit units as stated in 4.5.1 of this Guidelines.

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- 4.6.4 The ECO shall also keep track of the status of the Certified WCOs who are pursuing or has pursued a renewal of the certification by completing and earning 36 credit units for each succeeding compliance period.
- 4.6.5 A Certified WCO who fails to maintain a certification in the succeeding compliance period and whose certification expires shall be delisted from the Roster.
- 4.6.6 The WESM Member shall select from its pool of certified WCOs a person to be registered in the WESM as Registered WCO. The WESM Members shall proceed to the registration of their respective WCOs within the compliance period. A Certificate of Registration shall be issued to the WESM Member.

4.7 Handling of Endorsed Complaints, Disputes, and Concerns

- 4.7.1 If a complaint, issue, or concern is endorsed by the participating WCO or the TSP to the CC pursuant to Section 4.7.4 of the Certification Guidelines 02, the ECO shall inform the CC or schedule a meeting or conference within ten (10) working days from receipt of the complaint, issue, or concern.
- 4.7.2 The CC may, at its option, decide on the matter based on the information provided by the parties or call for a conference to arrive at a sound judgment.
- 4.7.3 If a complaint for fraud, misrepresentation, or deceit as to the identity and personal circumstance of the participating WCO during a certain training or activity is confirmed after due investigation, the CC may either (a) disqualify them from proceeding with the certification program, (b) disallow earning of credit units for the training attended; or (c) cause a reduction of credit units or points earned from the training attended.
- 4.7.4 Any proceeding/s conducted by and among the CC, the concerned WCO, the representatives of the WESM Member, the TSP, and representatives of the ECO, in relation to the foregoing shall be kept confidential.

4.8 Record Keeping and Provision of Support to the CC

- 4.8.1 The ECO shall receive, for and on behalf of the CC, all reports or records required to be submitted by the WCOs and the TSPs under the Certification Guidelines 01 and 02, respectively, and other relevant rules or market manuals. The ECO shall keep a database of all the records and reports relating to the WCO certification and registration activities.

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- 4.8.2 The ECO shall notify the CC of any updates relating to the certification or registration activities through email, text messaging, or file sharing with appropriate information security measures.
- 4.8.3 If a certain matter calls for an approval, clearance, or resolution of the CC, the same shall be clearly specified in the request or notices of the ECO to the Committee and shall be communicated in a manner and in such timeline as would meet the requirements of the certification rules and guidelines.
- 4.8.4 The ECO shall ensure that all the instructions, directives, and resolutions of the CC shall be timely and accurately communicated to the WCOs or the TSPs through email, advisories, notices, publications, or other forms of effective communication.
- 4.8.5 The ECO shall keep a log of all correspondences, communications, advisories, notices, or publications, issued on behalf of the CC or in the exercise of its mandate under the relevant rules, manuals, and guidelines.

4.9 Provisional Requirements for Newly Registered WESM Members

The ECO shall subject a newly registered WESM Member to a pro-rated certification requirement for the 36 credit units, based on the remaining duration of the current compliance period.

For example:

If a WESM Member registers halfway through the compliance period, e.g. 1.5 years (18 months), then there are 18 months remaining in the compliance period.

$$1 \text{ credit unit per month} \times 18 \text{ month remaining} = \mathbf{18 \text{ credit units}}$$

This provision shall only apply to new WESM Members which started its commercial operations at any time during the compliance period, and such exemption shall be further subject to the availability of WCO-certified courses offered by the TSPs.

4.10 Review of the Guidelines

- 4.10.1 The CC may, as it deems necessary, add, modify, or dispense with some requirements or information from the ECO through issuance of implementing guidelines or bulletins.