



Generator Compliance Rating and Metering Services Provider (MSP) Performance Training

COURSE SYLLABUS

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INTRODUCTION



Training TWG

2019

Training Section Corporate Planning & Communications (CPC)

2022

Learning Management & Capacity Development (LMCD) Enforcement & Compliance Office (ECO)

2023

The Learning Management and Capacity Development (LMCD) Division (formerly the Knowledge Management and Development (KMD) Division) of the Enforcement and Compliance Office (ECO) carries on the tasks and activities initiated by the Training Section of the Corporate Planning and Communications (CPC) in 2022.

Intrinsically, the LMCD's main function is to organize, manage, and conduct trainings and other related capacity development endeavors, such as awareness and information drives to promote learning among the Wholesale Electricity Spot Market (WESM) stakeholders on matters concerning market governance, rules, and developments in the market for better understanding and appreciation of the WESM. Relevant market updates that have a significant impact on market governance will also form part of the training campaign.

In addition, with the promulgation of the WESM Compliance Officers' (WCO) Certification Program, PEMC has been identified as a Training Service Provider (TSP). This further reinforced the need for a dedicated team to comply with the training requirements set forth in the program.

Moreover, LMCD extends its services by catering to the special training needs of new and intending WESM participants for applicable requirements and compliance obligations in the market.

WESM University is LMCD's brand for easier recall while clearly promoting a learning and capacity development environment for stakeholders, and sometimes other interested parties, of the Philippine power bourse.

Trainings are typically conducted once every month, between January and October each year.

COURSE INFORMATION

Course Title	: Generator Compliance Rating and Metering Services Provider (MSP) Performance Training
Level	: Basic
Requirement	: No course prerequisite
Course Credit	: Four (4) credit units for the WCO Certification Program
Duration	: Approximately four (4) hours
Training Type	: WCO Certification Program
Training Fees	: None

COURSE DESCRIPTION

This course aims to provide an overview of the incentives, recognition, and value of generator compliance as a key component in achieving the objectives of the WESM.

It also seeks to equip participants with the relevant metering procedures, policies, and standards for the MSPs, including the monitoring of performance in accordance with the Metering Standards and Procedures Manual.

All these to strengthen the culture of compliance and integrity within the WESM.

TARGET AUDIENCE

- Metering Services Providers (MSPs)
- WESM Generators

All other WESM Members are welcome to attend for additional learnings.

LEARNING OBJECTIVES

Generator Compliance Rating:

1. Discuss the guiding principles of the criteria in determining the generator compliance rating/ranking
2. Learn about the principles of the compliance rating formula for the different generator categories (i.e., scheduled, non-scheduled generators, must-dispatch, and priority dispatch)
3. Study the compliance rating computation by determining the following:
 - a. Scheduled, Non-Scheduled, and Priority Dispatch Generators
 - i. Offer Component – Offered Capacity Compliance (OCC) and Look Ahead Submission (LAS) Rating
 - ii. Activity Component
 - iii. Dispatch Component
 - iv. Additive: Other Forms of Compliance
 - b. Must Dispatch Generating Units (MDGU) / Variable Renewable Energy Sources (VRE)
 - i. Mean Absolute Percentage Error (MAPE) Rating
 - ii. Percentile 95 (PERC95) Rating
 - iii. Nomination Rating
 - iv. LAS Rating
 - v. Additive: Other Forms of Compliance

MSP Performance:

1. Understand the obligations of MSPs under the WESM Rules and relevant Market Manuals
2. Identify the performance standards and performance measures as basis for the calculation of the MSP Performance Rating
3. Be aware of the passing score and timelines of release/publication of the MSP Performance Rating

COURSE OUTLINE

Course Title: Generator Compliance Rating and Metering Services Provider (MSP) Performance Training

Duration: Two (2) hours

Course Title	Coverage	Description	Duration
Generator Compliance Rating and MSP Performance	Guiding Principles	The guiding principles for the criteria in determining generator compliance rating	Two (2) hours
	Compliance Rating Formula	The set components in determining the Generator Compliance Rating	
	Compliance Rating Computation per Plant Type: - Scheduled, Non-scheduled, and Priority Dispatch Generators - Must Dispatch Generating Units (MDGU) - All types of generators	Computation for the Compliance Rating using the applicable components per plant type	
	Additional criteria in the Compliance Rating - Timeliness of Submission - Participation and Cooperation to Compliance and Enforcement Activities - Designation of WESM Compliance Officer (WCO) and Submission of WCO Annual Report	Other components included in the computation of compliance rating	
	Overview of MSP Obligations	Enumerates the obligations of the MSPs	
	Performance Measures - Service Delivery - Customer Satisfaction	Provides procedures in rating the performance of MSPs - Describes the delivery and integrity of meter data and timeliness in the resolution of meter trouble report - Measures service satisfaction provided by the MSP	

Course Title	Coverage	Description	Duration
	Performance Standards	Sets the criteria in determining the performance of MSPs	Two (2) hours
	Passing Percentage	Outlines the passing score for the annual MSP rating	
	Performance Rating - Monthly Performance Rating - Semi-Annual Customer Satisfaction Rating - Annual Performance Rating	Provides the timelines of release and coverage of MSP performance ratings	

COURSE MATERIALS

Training-related materials are released within five (5) business days from the date of the course completion. These typically include the following:

- Certificate of Attendance Presentation deck
- Training Highlights
- Course Completion Cards for the WCO Certification Program enrollees

REGISTRATION GUIDELINES

- Registration forms or Training Course Enrollment Forms for trainings will be released at least 14 days before the scheduled training date.
- Each training participant should accomplish one (1) registration form.
- To register for this basic training course, please click on the training course enrollment form (TCEF): [Generator Compliance Rating and Metering Services Provider \(MSP\) Performance](#)



For more information, send an email to:
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