

DRA WORK PLAN 2026

**DISPUTE RESOLUTION ADMINISTRATOR (DRA)
WORK PLAN CY 2026**

MISSION: GOVERNANCE

Desired Outcome: Empowered Governance: PEM Board and Governance Committees attain timely, responsive and strategic goals that are consistent with the market objectives and the changing electricity landscape.

GOAL 1: Provide a Reliable and Transparent WESM and REM Through Effective and Efficient Governance
Objective 9: Efficient Administration of the WESM and REM Dispute Resolution Processes

No.	Strategy	Output	Timeline
1	Maintain competence of the accredited mediators and arbitrators	Accreditation Program, Trainings, Mandatory Continuous Professional Education	Based on prescribed timelines
1.1	Relaunch the Accreditation Program for Aspiring Mediators and Arbitrators for the WESM and REM	Execution of Guidelines, Course Syllabus, Administration of Examination and Actual Conduct of Trainings	Q3 2026
1.2	Conduct the Mandatory Continuing Professional Education (MCPE) for the WESM Accredited Mediators and Arbitrators	Conduct of Seminar	September 2026
1.3	Assignment of Emergency Arbitrators	Assigned Emergency Arbitrators for each month from June 2026 to May 2027	Q2 2026

No.	Strategy	Output	Timeline
2	Facilitate the administration and resolution of disputes pursuant to the procedures and objectives of the WESM and REM Dispute Resolution Framework	Assistance to the parties, arbitral tribunal and stakeholders in accordance with the WESM Manual on Dispute Resolution	Based on prescribed timelines
2.1	Ensure awareness and provide assistance to the stakeholders and market participants on the Dispute Resolution Mechanisms	Updated DMP Focal Persons' List, trainings and attendance / participation in ADR Related Events	Based on prescribed timelines
2.2	Submit the 2025 Annual Report and 2026 Work Plan to the PEM Board	2025 Annual Report and 2026 Work Plan	Q1 2026
2.3	Annual Publication of Updated Directory of DMP Focal Persons and Alternates	Published DMP Focal Person and Alternates	Q2 2026
2.4	Conduct of Trainings for the Dispute Management Protocol (DMP) Focal Persons for the WESM and REM (Integrated into WESM Governance Training)	Conduct of WESM Governance Training	Q3 2026
2.5	Participation in and dissemination of schedules of ADR-related programs, lectures or events organized by external strategic partners for the Office of the Dispute Resolution Administrator (OADR) and the WESM accredited Mediators/Arbitrators	Email dissemination of available activities to the WESM-accredited Mediators/Arbitrators	as offered/ as scheduled